

13 October 2021

Dear Resident/Business,

Maroondah Highway level crossing removal project – construction blitz

Works are continuing safely on **Maroondah Highway Level Crossing Removal Project** with COVIDSafe plans in place to help protect workers and the community. Strict processes are in place to check and record the vaccination status of workers entering construction sites. For more information about coronavirus COVID-19, please visit <https://www.coronavirus.vic.gov.au/>.

Site activity

The project site has now reopened and transitioned back into 24/7 works as part of the construction blitz. Workers will be on site with cranes, trucks, excavators, light towers and other large construction machinery in the rail corridor between Melba Avenue, John Street, Maroondah Highway and Beresford Road.

Changes to the way you travel

While we update construction timelines on the Manchester Road and Maroondah Highway Level Crossing Removal Projects, buses continue to replace trains between Ringwood and Lilydale until further notice.

Transport	Planned travel changes
Lilydale line services	Buses will continue to replace trains between Ringwood and Lilydale. Mooroolbark and Lilydale stations remain closed.
Train replacement buses	Train replacement buses will drop off and collect passengers on the Maroondah Highway service road, outside Yarra Valley Fish and Chips. Five accessible car spaces and the taxi rank have been relocated near the train replacement bus stop.
Maroondah Highway	<p>Maroondah Highway, John Street, William Street East and West are currently closed as part of the construction blitz.</p> <p>An updated schedule of Maroondah Highway, John Street, William Street East closures will be distributed as soon as details are confirmed.</p> <ul style="list-style-type: none">Road users are advised to follow signage and use Cave Hill Road, Beresford Road and Anderson Street to continue towards their destinations safely. <p>Oversized vehicles and trucks should use Mount Dandenong Road to avoid works near the level crossing.</p>
Assistance for passengers with additional needs	Wheelchair Accessible Taxis will be on standby at the following stations: <ul style="list-style-type: none">Ringwood: from 8am to 9.30pm on weekends and 6.30am to 10.30pm on weekdays

Transport

Planned travel changes

- **Lilydale:** from 7am to 5pm on weekends and 6am to 9pm on weekdays
- On public holidays the Wheelchair Accessible Taxis will be on standby at Ringwood and Lilydale as per the weekend times shown above

Please speak to the customer service staff at your replacement bus stop or station staff to organise a taxi.

Most train replacement buses will be low-floor models to assist passengers. To check if your mobility aid can fit on the buses, we recommend contacting PTV prior to travelling on **1800 800 007** or search 'accessibility' on the PTV website.

If you are deaf, or have a hearing or speech impairment, you can contact us directly or through the National Relay Service and request to call **1800 800 007**.

Pedestrian

Pedestrian access will be maintained via either Maroondah Highway or John Street during the construction blitz. There is signage, lighting and traffic management to help safely guide pedestrians across the railway line during this period.

There are no planned property access restrictions during this time, but there will be temporary traffic management and minor road changes on John Steet, Cave Hill Road, Hutchinson Street, Beresford Road and Anderson Street. Traffic controllers and signage will be in place to guide road users.

We've worked with our construction partners and the Department of Health to make sure there are strict processes in place to keep our workers and the community safe and project sites open. We thank you for your patience and will continue to keep you regularly updated through our email updates and [website](#).

What to expect?

- Planned 24/7 works and road, rail, bus and pedestrian disruptions.
- Train replacement buses will collect and drop off passengers on Maroondah Highway Service Road, outside Yarra Valley Fish and Chips.
- Increase in travel times, with road disruptions in place around Maroondah Highway and John Street, and buses replacing trains between Ringwood and Lilydale and local road detours.
- Increase in lighting, noise and machinery along Maroondah Highway and John Street while these works take place.
- Increase in construction noise and activity, with construction vehicles, equipment and works operating in the area.

- Increase in construction vehicles along Maroondah Highway, John Street, Beresford Road and Anderson Street with traffic management in place where needed.
- Traffic management will also safely assist road users and pedestrians to their destination.

Keeping in touch

You can now register to receive disruption information via text message. Simply text the word **Maroondah** to **0437 616 692** to sign up to alerts for traffic and construction impacts for the Maroondah Highway level crossing removal project.

Alternatively, you can sign up to our email updates at www.levelcrossings.vic.gov.au/contact/subscribe, so we can continue to keep you informed about our works in your area. Our team is regularly updating our website and social media channels for both level crossing removals.

If you have any further questions or queries, please do not hesitate to contact the LXP 24/7 Contact Centre on **1800 105 105** or contact@levelcrossings.vic.gov.au.