



## MOUNT LILYDALE MERCY COLLEGE

### STANDARD COLLECTION NOTICE

1. Mount Lilydale Mercy College collects personal information, including sensitive information about students and parents or guardians before and during the course of a student's enrolment at the School. This may be in writing, through technology systems or in the course of conversations and may be direct from the individual or from another source. The primary purpose of collecting this information is to enable the School, Catholic Education Offices and Catholic Education Commissions (CEC) to meet educational, administrative and duty of care responsibilities to the student to enable them to take part in all the activities of the School.
2. Some of the information we collect is to satisfy the School's legal obligations, particularly to enable the School to discharge its duty of care.
3. Laws governing or relating to the operation of a School require certain information to be collected and disclosed. These include relevant Education Acts and Public Health and Child Protection laws.
4. Health information about students (which includes information about any disability defined by the *Disability Discrimination Act 1992*) is sensitive information within the terms of the Australian Privacy Principles (APPs) under the *Privacy Act 1988*. The School may request medical reports about students from time to time and may otherwise collect sensitive information about students and their families.
5. If any personal information requested by the School is not provided, this may affect the School's ability to enrol a student, respond to enquiries, provide the student with educational and support services or allow a person to visit the School.
6. The School may disclose personal and sensitive information for administrative, educational and support purposes (or may permit the information to be directly collected by third parties). This may include to:
  - School service providers such as the CEC, Catholic Education Offices, parish, school governing bodies and other dioceses;
  - third party service providers that provide online educational and assessment support services or applications (e.g. Care Monkey, Consent2Go), or services in relation to school improvement surveys, which may include email and instant messaging;
  - School systems, including Integrated Catholic Online Network (ICON), LEADing Lights and Google's 'G Suite' including Gmail. Limited personal information, including student/individual learning plans, may be collected and processed or stored by these providers in connection with these services;
  - CECs and Catholic Education Offices to discharge their responsibilities under the *Australian Education Regulation 2013* (Regulation) and the *Australian Education Act 2013* (Cth) (AE Act) relating to students with a disability, including ongoing evaluation of funding adequacy for individual students
  - CECs to support the training of selected staff in the use of Schools' systems, such as ICON and LEADing Lights
  - another school to facilitate the transfer of a student;

- schools offering co-instruction
  - Federal and State government departments and agencies acting on behalf of the government eg for audit purposes;
  - health service providers and people providing educational, support and health services to the School, including specialist visiting teachers, sports coaches, volunteers and counsellors and providers of learning and assessment tools;
  - assessment and educational authorities including the Australian Curriculum, Assessment and Reporting Authority (ACARA)
  - people providing administrative and financial services to the School
  - anyone you authorise the School to disclose information to; and
  - anyone to whom we are required or authorised to disclose the information to by law, including under child protection laws.
7. The School is required by the *Federal Australian Education Regulation (2013)* and *Australian Education Act 2013* (Cth) (AE Act) to collect and disclose certain information under the *Nationally Consistent Collection of Data* (NCCD) on students with a disability. The School provides the required information at an individual student level to the Catholic Education Offices and the CEC, as an approved authority. Approved authorities must comply with reporting, record keeping and data quality assurance obligations under the NCCD. Student information provided to the federal government for the purpose of the NCCD does not explicitly identify any student
  8. Personal information collected from students is regularly disclosed to their parents or guardians.
  9. If you make an enrolment application to another school, personal information including health information provided during the application stage may be collected from, or shared with, the other school.
  10. The School may use online or 'cloud' service providers to store personal information and to provide services to the School that involve the use of personal information, such as services relating to email, instant messaging and education and assessment applications. Some limited personal information may also be provided to these service providers to enable them to authenticate users that access their services. This personal information may reside on a cloud based server of a provider, and may be situated outside Australia. Further information about the School's use of an online or 'cloud' service providers is contained in the School's Privacy Policy.
  11. The School's Privacy Policy, accessible on the School's website, sets out how parents or students may seek access to and correction of their personal information which the School has collected and holds. However, access may be refused in certain circumstances such as where access would have an unreasonable impact on the privacy of others, where access may result in a breach of the School's duty of care to the student, where students have provided information in confidence or where the School is otherwise required or authorised by law to refuse access. Any refusal will be notified in writing with reasons (unless, given the grounds for refusal, it would be unreasonable to provide reasons).
  12. The School makes reasonable efforts to be satisfied about the protection of any personal information that may be collected, processed and stored outside Australia in connection with any cloud and third party services and will endeavour to ensure it will be located in countries with substantially similar protections as the APPs.
  13. When the School uses Google's G-Suite including Gmail, some personal information (usually limited to name and email address) of pupils, parents or guardians may be transferred, stored and processed by Google in the United States, or any other country through which Google provides these services or where it processes and stores information. This personal information will be stored and processed by Google in accordance with Google's terms and conditions stated in the G-Suite for Education Agreement which the School entered into with Google.

14. Where personal, including sensitive information is held by a cloud computing service provider on behalf of CEC for educational and administrative purposes, it may be stored on servers located within or outside Australia.
15. School personnel and the School's service providers, and the CECs and their service providers, may have the ability to access, monitor, use or disclose emails, communications (e.g. instant messaging), documents and associated administrative data for the purposes of administering the ICON and LEADing Lights systems and ensuring their proper use.
16. The School may disclose limited personal information to the School parish to facilitate religious and sacramental programs.
17. The School's Privacy Policy is accessible via the School's website, newsletter, handbook, or from the School office. The policy sets out how parents, guardians or students may seek access to, and correction of their personal information which the School has collected and holds. However, access may be refused in certain circumstances such as where access would have an unreasonable impact on the privacy of others, or may result in a breach of the School's duty of care to the student, or where students have provided information in confidence. Any refusal will be notified in writing with reasons if appropriate.
18. The School's Privacy Policy also sets out how parents, guardians, students and their families can make a complaint if they believe the School has interfered with their privacy and how the complaint will be handled.
19. The School may engage in fundraising activities. Information received from you may be used to make an appeal to you. It may also be disclosed to organisations that assist in the School's fundraising activities solely for that purpose. We will not disclose your personal information to third parties for their own marketing purposes without your consent.
20. On occasions information such as academic and sporting achievements, student activities and similar news is published in School and Mercy Education newsletters and magazines, on our intranet and on the School website or Mercy Education website. This may include photographs and videos of student activities such as sporting events, school camps and excursions. The School will obtain permissions annually or for a specific purpose from the student's parent or guardian (and from the student if appropriate) prior to publication if we would like to include such photographs or videos [or other identifying material] in our promotional material or otherwise make this material available to the public such as on the internet. The School may obtain permissions annually, or as part of the enrolment process. Permissions obtained at enrolment may apply for the duration of the student's enrolment at the School unless the School is notified otherwise. Annually, the School will remind parents and guardians to notify the School if they wish to vary the permissions previously provided. We may include student's and parents' contact details in a class list and School directory.
21. If a School has implemented surveillance systems, including CCTV or monitoring of computer systems, networks and facilities, people interacting with the School or using those systems may be monitored. If a person is being monitored, even through their computer use, personal information may be collected.
22. If you provide the School with the personal information of others, such as doctors or emergency contacts, we encourage you to inform them you are disclosing that information to the School and why. Also, that they can request access to and correction of that information if they wish and to refer them to the School's Privacy Policy for further details about such requests and how the School otherwise handles personal information it collects and complaints it receives.